



Smart Choice Computer Solutions

NEWSLETTER

November/December 2026

WHAT'S NEW?

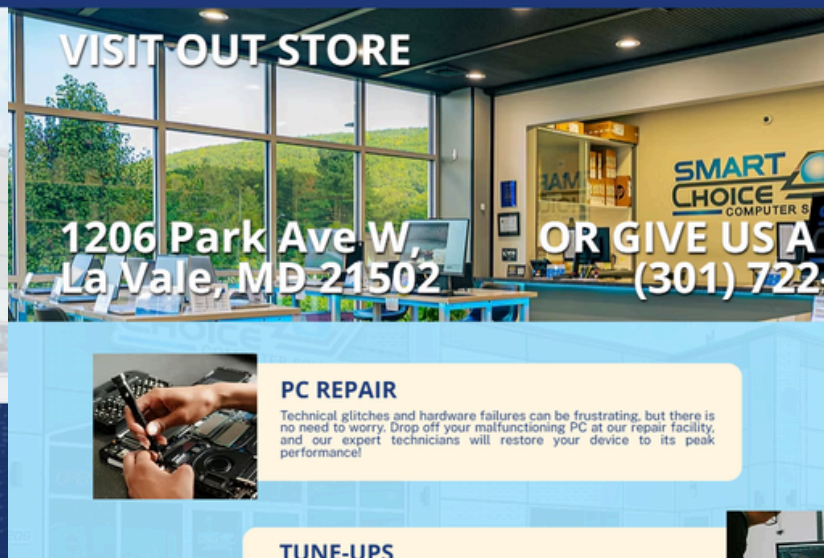
On behalf of everyone at Smart Choice Computer Solutions, we are excited to introduce you to our official newsletter!

Throughout these editions, we hope to give you some insight into what's new at our company, learn some new information, enjoy highlighted topics, and get to know us as part of the family.

Our release schedule will be every other month, so stay tuned for future releases!

TOPICS IN THIS EDITION

- **New Website Is Online**
- **5 Common Internet Scams (and How to Avoid Them)**
- **Team Member Highlight: Rick Bennet**
- **Piecy the Computer's Spooky Adventure**
- **Holiday Business Hours**



NEW WEBSITE IS ONLINE!

We are excited to announce that we have a brand new website! It is still available at SMARTCHOICEPC.COM, but we've built a completely new site with more easily accessible contact options for business and residential customers, as well as separate showcase pages to view our individual services!

We hope you take advantage of the new site and everything it has to offer!



Find exactly what you need by viewing our **Business & Residential services!**



Contact for custom build options & find the **Smart Shield** Package that's right for you!

We've also added easy access to our remote support software! When directed by our support staff, simply navigate to the bottom of any page on our site and click this button! ➡

REMOTE SUPPORT DOWNLOAD ↓

5 Internet Features ~~Features~~ **SCAMS!**

...and How to Avoid Them

FAKE VIRUS



A particularly clever internet scam is a virus alert that's completely FALSE. They often appear suddenly, possibly with a sound effect, and claim that your computer is infected with a specific number of viruses with only a certain amount of time to take action. They come with a convenient "CLICK HERE TO REMOVE" button or something like it. In many cases clicking this to remove a virus... just downloads a virus or something similar...

If you ever encounter a sudden pop-up like this, **IGNORE IT!** Close the tab(s) that have the message. Don't click the close button on the pop-up! If you have any **ACTUAL** anti-virus software, be sure to check it and make sure there isn't any real threat.

FRIENDS ASKING FOR MONEY



This one gives the scammer a two-for-one deal. They'll hack into an email, or social media account of someone you know and then send you a message asking for money. They often ask for it in the form of gift cards or online transfers.

One way to avoid this scam is to question any request for money over the internet, especially when it's someone you haven't seen in a while. One easy way to **SPOT** the scam is if they ask for money in the form of gift cards or online transfers. If you ever get an email like this, the best thing to do would be to talk to that person over the phone or in person and ask if they really sent that message. Chances are, they won't know what you're talking about.

FAKE JOB LISTINGS



These scammers promise a job that's too good to be true. You may receive emails or text messages about these, and fake listings can also appear on legitimate job sites like Indeed and LinkedIn. When you apply to a listing they will sometimes ask for money in order to set up an interview. Any personal information you share with them can then be archived and sold to data brokers.

The main tip here is to **NEVER** give a potential employer money for a job interview. Also, be cautious of a job that really is "too good to be true". \$80k a year for 10 hours a week is probably not a real job. If you're not sure, do searches on the company name. If they're a real company, contact them and ask if they're really hiring and if the supposed contact person actually works there.

LEGAL SCAMMERS



Scammers will sometimes send an email or even call you claiming to be the police and accuse you of committing a crime. These vary in their range, (outstanding parking tickets, missing jury duty, or other more serious crimes). They'll either demand money, or personal information in order to get your name/record cleared.

The thing to do on this one is super simple: Just hang up. In the case of an email simply don't reply. A phone call or email demanding payment to avoid arrest is a major red flag. Contact the police and/or courts directly to verify the claims.

DATA LOSS LIES



Some scammers try to make you think you've already been hacked or lost your data. They might have some bit of true information to back it up. They'll demand money (usually gift cards) in order to "return" or "delete" it.

The important thing to do here is to remain calm. Do not interact with the scammer. Take your PC or phone to Smart Choice Computers and have them check for malware. Remember that some info is public record, and paying the scammer to get rid of any supposedly private information will most likely not result in them actually deleting anything, even if they DID have it.



Team Member Highlight

Rick Bennet

Senior Residential Support Specialist

Rick has worked at Smart Choice for 12 years! He currently serves as our Senior Residential Support Specialist!

We asked Rick a few questions to see what he's all about!

Question: Do you prefer music or podcasts?

Answer: Music!

Question: What music (or podcast) is your favorite?

Answer: Classic Rock

Question: What's your favorite dessert?

Answer: Cherry Pie

Question: What's one phone app you can't live without?

Answer: Bible App

Question: If you could only watch 3 movies for the rest of your life, what would they be?

Answer: Star Wars: Episode 4, 5, and 6!

Question: What's your favorite type of repair to complete?

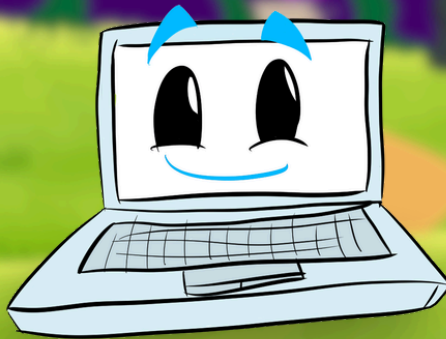
Answer: System Reloads

We appreciate Rick for his attention to detail, and his dedication to making our customers' experiences seamless! He always puts the customer's needs first and his care and experience have built lasting relationships for over a decade now.

If you see Rick on your next visit in, be sure to say hi!!!

Piecy the Computer's SPOOKY ADVENTURE!

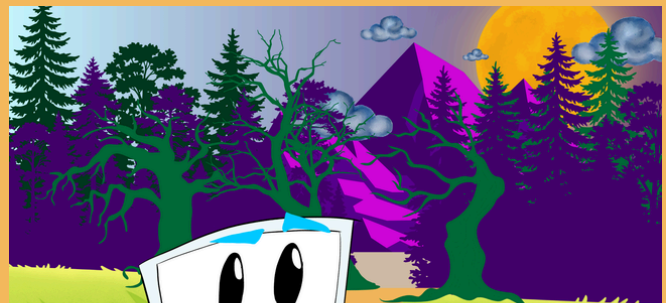
by SMART
CHOICE
COMPUTER SOLUTIONS



Piecy the computer, was walking along a road on a bright fall morning, running analyses, sending messages, and surfing the internet!



1



Suddenly, Piecy found a dark forest he had never seen before. Feeling a spirit of adventure, he decided to journey in.

2



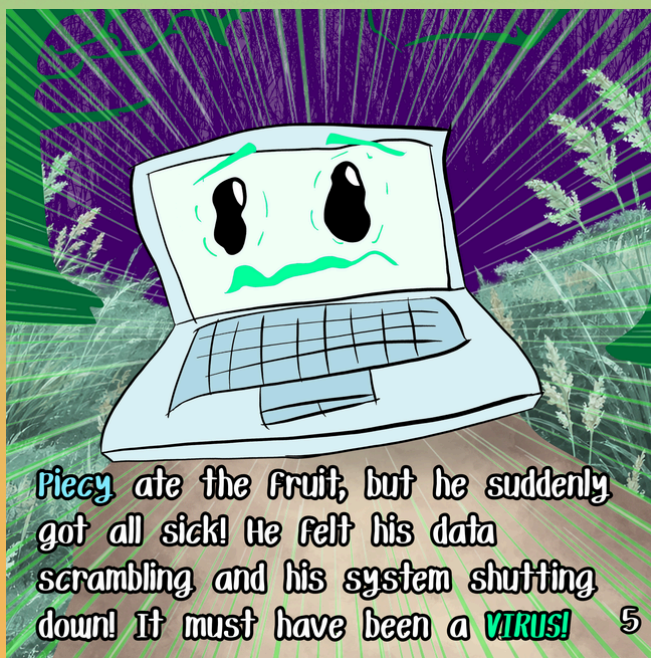
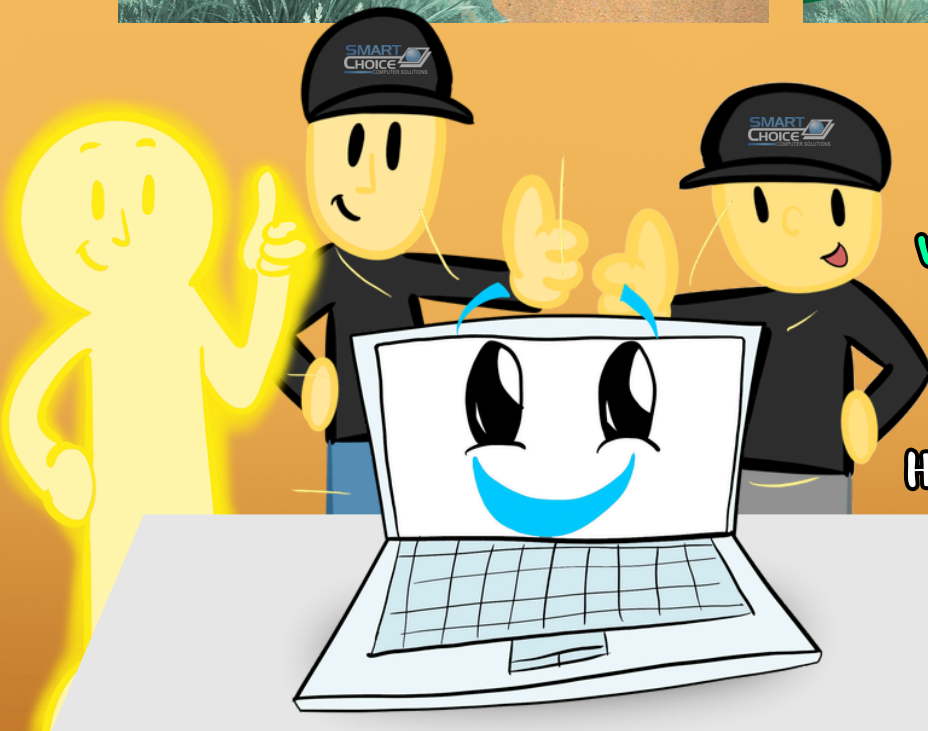
Inside the forest, Piecy met a mysterious stranger, who offered to be his friend.

3



The mysterious stranger handed Piecy a strange looking fruit for a snack

4



Holiday Business Hours



CLOSED

BLACK FRIDAY

9:00 AM - 5:00 PM



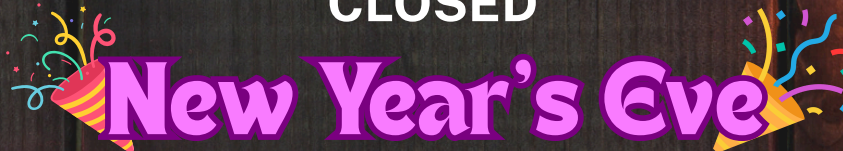
Christmas Eve

9:00 AM - 12:00 PM



Christmas Day

CLOSED



New Year's Eve

9:00 AM - 5:00 PM



New Year's Day 2027

CLOSED